



SAMPLE
Yellow Belt Agenda

Start	Day 1	Page	Day 2	Page	Day 3	Page
8:30	Intro	1	Overnight Thoughts		Overnight Thoughts	
8:45			MEASURE Phase	80	IMPROVE Phase: Solutions	173
9:00	Demo	7	Process Mapping	84		
9:15					Selection	180
9:30						
9:45	Process Basics - 3 discussions	9				
10:00			<i>Break</i>		Pilot and Implementation	186
10:15	<i>Break</i>		Process Measurement	103		
10:30					<i>Break</i>	
10:45	PI Methodologies	22			CONTROL Phase	196
11:00	Lean				Document the Process	199
11:15	Six Sigma		Graphical Analysis	114		
11:30	Key Principles				Control Design	205
11:45	Video - discussion	41	Focus Areas	122		
12:00					<i>Lunch</i>	
12:15	<i>Lunch</i>		<i>Lunch</i>			
12:30						
12:45						
1:00	DEFINE Phase	42			Control Design (cont.)	
1:15	Charter	46	ANALYZE Phase	134		
1:30			Generating Hypotheses	143		
1:45						
2:00					Process Management	227
2:15			Verifying Hypotheses	151		
2:30	<i>Break</i>				<i>Break</i>	
2:45	Voice of the Client	63	<i>Break</i>		Using PI Systematically	236
3:00			IMPROVE Phase	160		
3:15			Structured Problem-Solving	163		
3:30	IPO Diagrams	73				
3:45					Summary	253
4:00						
4:15	Wrap-Up		Wrap-Up		Wrap-Up	
4:30						
4:45						
5:00						